

## Temecula Valley Intergroup Hotline- Quick Reference Sheet updated 04/15/2019

*"If the person on the other end IS ready, nothing you say is going to be wrong.  
If, the person is NOT ready, everything you say will be wrong"*

### Basics:

- Always have a current meeting schedule with you – the on-line schedule is the most current schedule and updated weekly; it's print friendly. If you do not have computer access, central office can print an updated copy for you.
- Have your home group's phone list ready for potential 12 step calls.
- Have this sheet of important #'s close.
- When in doubt about anything call your Sponsor or a Hotline Committee Member.
- If and when you have to return a call to a potential alcoholic **remember to dial \*67** in order to block your number from being seen.

### Greeting:

- "Hi, Temecula Valley Central Office. This is " \_\_\_\_\_ " -- Callers could hang up if you just say Hello...
- When you know the person calling needs a 12 step call, ask for their name & phone number in case you get disconnected and need to call them back.

### Important Phone Numbers:

- AA Temecula Valley Central Office: 951-695-1535
- AA Local Spanish Contact: Al: 951-756-2574
  
- AA Riverside / Colton Central Office: 909-825-4700
- AA North County San Diego Central Office: 760-758-2514
- AA San Diego Central Office: 619-265-8762
- NA Hemet Office: 951-652-5326
- Al-Anon Riverside County: 909-824-1516
- American Council On Alcoholism: 800-527-5344
- Temecula Police Department: 951-696-4357
- Murrieta Police Department: 951-696-3560
- National Suicide Prevention Lifeline: 1-800-273-8255
- Riverside County Dept. of Mental Health: 1-800-706-7500
- Riverside County Substance Abuse Helpline: 1-800-499-3008

### Temecula Valley Intergroup Hotline Committee can be reached:

Ken: (714) 209-9505 or Temecula Central Office: (951) 677-1535  
via e-mail: [temeculaaa@verizon.net](mailto:temeculaaa@verizon.net)

The hotline information packet, current group schedule, and information about working with wet drunks are available online at: [http://www.temeculacentraloffice.org/docs/tvi\\_hotline\\_info\\_packet.pdf](http://www.temeculacentraloffice.org/docs/tvi_hotline_info_packet.pdf)